

Solar Upgrades T/A IntegriSolar

Terms and Conditions: Free EcoFlow Gateway Offer

1. Eligibility and Deposit Requirement

- **Offer Period:** This offer is valid for new orders confirmed with a deposit paid by the end of the year, **December 31st, 2025**.
- **Qualification Requirement:** A **25% deposit** of the total system quotation value must be paid by **December 31st, 2025**, to automatically qualify for the free EcoFlow Home Gateway.
- **System Requirement:** The installation must include at least **1x EcoFlow Power Ocean 3.68kW 1ph Hybrid Inverter** and **1x EcoFlow Power Ocean 5kWh LFP Battery**.
- **Scope:** The offer is for home installs only.
- **Solar Panels:** Solar panels of the customer's choice **MUST** be part of the final installation contract alongside the required PowerOcean system.
- **Geographic Restriction:** This offer is valid for installations within the **South West region only**. If you are unsure whether you qualify, please apply and we will confirm if we are unable to offer you a survey.

2. Survey, Quoting, and Deadlines

- **Survey Booking:** Once your details are provided, a site survey will be booked before Christmas. We will then provide your full quote and proposal. Once you accept the quote, your deposit invoice will be sent.
- **Survey Contingency:** We will try our best to get your site survey booked in before Christmas. **However, if we are unable to do so, we will arrange a survey for January 2026, and the deposit deadline will be extended to January 31st, 2026.**
- **Quoting Method:** No **virtual/desktop quotes** will be available for this promotion to be valid. A physical site survey is required.

3. Installation and Gateway Validity

- **Installation Slot:** Installation is to be booked for **2026**; we have availability from **February 2026 onwards**.

- **Installation Target:** The February 2026 onwards slot is a target and not a contractual guarantee, as it is subject to DNO approval, stock availability, and weather conditions. We will aim to have your system installed before **Spring 2026**, but this is not a guarantee.
- **Gateway Guarantee:** The free Gateway will remain valid until your installation date and will not be affected by any delays in the installation schedule.

4. Deposit Cancellation (MUST BE COMPLETED)

We are committed to making your decision risk-free. If you pay your 25% deposit by December 31st but decide to cancel your installation with us, your deposit will be **fully refunded** under the terms below:

Your 25% deposit will be **fully refunded** to you in all circumstances, including:

- **Change of Mind:** If you cancel your order for any reason, whether within the statutory cooling-off period or at any time thereafter before installation begins.
- **Technical Cancellation:** If the installation is deemed **technically unfeasible** by our surveyors or if necessary DNO approval is denied.

6. Gateway Restriction

- **Resale Restriction:** The Free Gateway cannot be uninstalled or sold separately within **12 months** of the installation date without incurring a charge equal to its retail value.