

# Solar Upgrades T/A IntegriSolar

## Terms and Conditions: Free EcoFlow Gateway Offer

### 1. Eligibility and Deposit Requirement

- **Offer Period:** This offer is valid for new orders confirmed with a deposit paid by the end of the year, **December 31st, 2025**.
- **Qualification Requirement:** A **25% deposit** of the total system quotation value must be paid by **December 31st, 2025**, to automatically qualify for the free EcoFlow Home Gateway.
- **System Requirement:** The installation must include at least **1x EcoFlow Power Ocean 3.68kW 1ph Hybrid Inverter** and **1x EcoFlow Power Ocean 5kWh LFP Battery**.
- **Scope:** The offer is for home installs only.
- **Solar Panels:** Solar panels of the customer's choice **MUST** be part of the final installation contract alongside the required PowerOcean system.
- **Geographic Restriction:** This offer is valid for installations within the **South West region only**. If you are unsure whether you qualify, please apply and we will confirm if we are unable to offer you a survey.

### 2. Survey, Quoting, and Deadlines

- **Survey Booking:** Once your details are provided, a site survey will be booked before Christmas. We will then provide your full quote and proposal. Once you accept the quote, your deposit invoice will be sent.
- **Survey Contingency:** We will try our best to get your site survey booked in before Christmas. **However, if we are unable to do so, we will arrange a survey for January 2026, and the deposit deadline will be extended to January 31st, 2026.**
- **Quoting Method:** **No virtual/desktop quotes** will be available for this promotion to be valid. A physical site survey is required.

### 3. Installation and Gateway Validity

- **Installation Slot:** Installation is to be booked for **2026**; we have availability from **February 2026 onwards**.

- **Installation Target:** The February 2026 onwards slot is a target and not a contractual guarantee, as it is subject to DNO approval, stock availability, and weather conditions. We will aim to have your system installed before **Spring 2026**, but this is not a guarantee.
- **Gateway Guarantee:** The free Gateway will remain valid until your installation date and will not be affected by any delays in the installation schedule.

## 4. Deposit Cancellation (MUST BE COMPLETED)

We are committed to making your decision risk-free. If you pay your 25% deposit by December 31st but decide to cancel your installation with us, your deposit will be **fully refunded** under the terms below:

Your 25% deposit will be **fully refunded** to you in all circumstances, including:

- **Change of Mind:** If you cancel your order for any reason, whether within the statutory cooling-off period or at any time thereafter before installation begins.
- **Technical Cancellation:** If the installation is deemed **technically unfeasible** by our surveyors or if necessary DNO approval is denied.

## 6. Gateway Restriction

- **Resale Restriction:** The Free Gateway cannot be uninstalled or sold separately within **12 months** of the installation date without incurring a charge equal to its retail value.